



# **Barnet Clinical Commissioning Group Strategic Framework for Primary Care 2016-2020**

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# Overview

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- Background
- Engagement
- Current Status
- Immediate Future
- Longer term Future
- Next steps



# Background

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- 62 GP Practices
  - ❖ Mix of General Medical Services (GMS) and
  - ❖ Personal Medical Services (PMS)
- Different levels of funding
- Varying levels of service provision
- On the whole performing well across Barnet in terms of referrals, A&E attendances and Quality Outcome Framework (QoF).
  
- Above average number of single/dual partner practices
- List sizes per practices lower than average
- 30% of GP workforce above age 55
- 60% of GPs are female
- 244 GPs working with 204 wte
  
- Slightly worsening patient feedback in last national survey
  
- Relatively low levels of deprivation – but some hotspots



# Engagement

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- Good level of engagement with HealthWatch in late 2015
- Young People's forum via the council
- CCG and LBB joint commissioning officers
- CEPN – our education partners
- RightCare – with NHS E providing analysis of impact
- Practice Managers
- Local GPs



# Current Status

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- DRAFT strategy- for your information, your input and your support
- Discussed within CCG and stakeholders such as HealthWatch.
- **Accessible care** - Better access to primary care professionals, at a time and through a method that is convenient and with a professional of choice.
- **Co-ordinated care** - Greater continuity of care between NHS and other health services, named clinicians, and more time with patients who need it.
- **Proactive care** - More health prevention by working in partnerships to reduce morbidity, premature mortality, health inequalities, and the future burden of disease in the borough. Treating the causes, not just the symptoms.



# Accessible Care

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- GP Access Hub for evening and weekend slots
- Utilisation of support partner PCC in aiding better utilisation of slots in practice
- Telephone consultations
- Wider range of health care professionals
- WiC/111/Urgent care
- Patient online booking
- Electronic record sharing with patients

I'm now able to book my appointment online, making it really easy from work, and also see my last results and information in my record. It helps me to take responsibility for my own health needs, like reducing my cholesterol.



# Coordinated Care

- Named GP and case worker for vulnerable patients – to provide continuity
- Extension of the BILT team pilot across the CCG
- MDT sessions for complex patients with range of professionals/organisations
- Data sharing agreements in place
- Shared care plans with patient, carers and professionals

I have 3 children and I work part time. I noticed that one of them was unwell and was really pleased that when I rang the practice after 5pm they could still offer me an appointment. It wasn't at my usual practice or with my usual doctor but at a practice down the road and at least with a professional who was able to prescribe medication. Later in the night she got worse so I called the Out of Hours GP who could see my child's record on line. It turned out to be something more serious and arranged for her to be admitted. It took 10 days for her to be well again – so glad that staff acted quickly.



# Proactive Care

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- Case findings with integrated teams to prevent admission to hospital
- Outreach to patients deemed difficult to reach such as homeless
- Information and advice outside healthcare settings such as school and workplaces
- Co-design of services with community and voluntary sector to maintain health and wellbeing

My dad has COPD and becomes anxious when the weather turns cold and damp. The Barnet Integrated care team are great at offering a direct dial number where he can get reassurance. His named worker knows him well and can tell quickly when his breathing is affected. He has a “steroid rescue pack” in the bathroom which means he can stay safe over the weekend.





# Immediate Future

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- **PMS review**
  - Reduce funding for top practices
  - Transition process for those most heavily affected
  - Level of equitable services
  - Commissioned services that have high impact
- **Estates utilisation survey**
- **Primary Care Improvement Grant applications via CCG**
- **Estates feasibility studies in**
  - East Barnet/Barnet Town
  - Hendon/Cricklewood/Golders Green
  - East Finchley
- **CCG team for delivery to include workforce, estates, locality planning, finance and IM&T support officers**
- **Commission a referral management service that supports clinical decision making**
- **Development of IT to support patient access**
- **Evaluation and commissioning of GP Access Hub**
- **Commission a new Risk Stratification Tool across health and social care**
- **Establish effective Patient Participation Groups at practice and locality level**



# Long Term Future

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- Application for Level 3 commissioning – fully devolved – by April 2017, possibly earlier
- Local monitoring of performance
- Estates rationalisation with access to Primary Care Transformation Funds (c£1m)
- IM&T to support treatment plans and health prevention services
- Providing a wider range of services with other local partners especially community services such as district nursing and mental health providers and voluntary sector.
- Establish a robust recruitment, retention and training plan for primary care, including new roles and joint posts with other providers



# Next Steps

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- Update the Strategic Framework for Primary Care from feedback today
- Formally adopt the framework through the our Clinical Cabinet and CCG Board
- Action the Implementation Plan including monitoring and evaluation/benefits realisation steps
- Recruit delivery team
- Write a patient-friendly version.
- Continue engagement with practices and public.